

# How to Fix “Got Unexpected Error 5 in Call to NetShareGetInfo”

☎ **+1 (888)-354-0030** If you see **Got Unexpected Error 5 in Call to NetShareGetInfo**, QuickBooks may be unable to access a shared network folder because Windows is denying permission. ☎ **+1 (888)-354-0030** Start by checking that the computer hosting the company file is online. ☎ **+1 (888)-354-0030** Close QuickBooks on the affected workstation and reopen it after checking network access. ☎ **+1 (888)-354-0030** Verify that the shared folder is accessible through Windows File Explorer. ☎ **+1 (888)-354-0030** Ask your administrator to review the Windows account and folder permissions. ☎ **+1 (888)-354-0030** Do not grant unrestricted access to every user as a workaround. ☎ **+1 (888)-354-0030** Confirm that QuickBooks is configured for the correct shared location. ☎ **+1 (888)-354-0030** If the error persists, provide the full message and network details to a qualified technician. ☎ **+1 (888)-354-0030** Properly checking permissions can help resolve **Got Unexpected Error 5 in Call to NetShareGetInfo** without exposing company data.

☎ **+1 (888)-354-0030** Need Help fixing **Got Unexpected Error 5 in Call to NetShareGetInfo**? This message often indicates that Windows denied access to a network share. ☎ **+1 (888)-354-0030** Check whether you can open the shared folder from the affected computer using File Explorer. ☎ **+1 (888)-354-0030** If access is denied, ask your network administrator to review the share and folder permissions. ☎ **+1 (888)-354-0030** Confirm that your Windows account has the required access to the location containing the company file. ☎ **+1 (888)-354-0030** Restart the workstation after any approved permission changes. ☎ **+1 (888)-354-0030** Open QuickBooks and try accessing the company file again. ☎ **+1 (888)-354-0030** Avoid changing security permissions across the entire network without guidance. ☎ **+1 (888)-354-0030** If **Got Unexpected Error 5 in Call to NetShareGetInfo** remains, a qualified technician can investigate the account, share, and server configuration.

☎ **+1 (888)-354-0030** **Got Unexpected Error 5 in Call to NetShareGetInfo** may occur when the Windows account does not have permission to query or access a network share. ☎ **+1 (888)-354-0030** Close QuickBooks before reviewing the shared-folder configuration. ☎ **+1 (888)-354-0030** Ask your administrator to check the permissions assigned to the relevant user account. ☎ **+1 (888)-354-0030** Review both the shared-folder permissions and the underlying Windows folder permissions. ☎ **+1 (888)-354-0030** Make sure the account has only the access required for its work. ☎ **+1 (888)-354-0030** Do not give all users full control simply to bypass the error. ☎ **+1 (888)-354-0030** Restart QuickBooks after the permissions have been corrected. ☎ **+1 (888)-354-0030** Test whether the company file opens normally. ☎ **+1 (888)-354-0030** If **Got Unexpected Error 5 in Call to NetShareGetInfo** continues, provide the exact message and share path to your IT administrator or QuickBooks technician.

☎ **+1 (888)-354-0030** If **Got Unexpected Error 5 in Call to NetShareGetInfo** appears on one workstation but not others, compare the affected computer's access with a working

workstation. ☎ +1 (888)-354-0030 Confirm that both computers are connected to the correct network. ☎ +1 (888)-354-0030 Check that the affected user can open the shared folder through File Explorer. ☎ +1 (888)-354-0030 Ask your administrator to verify the user's Windows account and permissions. ☎ +1 (888)-354-0030 Avoid copying account credentials or changing security settings without authorization. ☎ +1 (888)-354-0030 Restart the affected workstation after approved corrections. ☎ +1 (888)-354-0030 Open QuickBooks and try the company file again. ☎ +1 (888)-354-0030 If the error remains, record which workstation is affected and whether the same user can access the folder elsewhere. ☎ +1 (888)-354-0030 These details can help diagnose **Got Unexpected Error 5 in Call to NetShareGetInfo**.

☎ +1 (888)-354-0030 Need Help resolving **Got Unexpected Error 5 in Call to NetShareGetInfo** in a multi-user QuickBooks setup? First, confirm that the computer hosting the company file is running and connected to the network. ☎ +1 (888)-354-0030 Check that the shared folder is available from the workstation. ☎ +1 (888)-354-0030 Verify that QuickBooks hosting is configured according to the instructions for your version. ☎ +1 (888)-354-0030 Ask your administrator to check the share path and required user permissions. ☎ +1 (888)-354-0030 Avoid enabling hosting on multiple workstations unless the setup instructions require it. ☎ +1 (888)-354-0030 Back up the company file before changing network settings. ☎ +1 (888)-354-0030 Restart the relevant computers if necessary and test access again. ☎ +1 (888)-354-0030 If **Got Unexpected Error 5 in Call to NetShareGetInfo** persists, a network or QuickBooks technician can review the configuration safely.

☎ +1 (888)-354-0030 **Got Unexpected Error 5 in Call to NetShareGetInfo** may be related to a change in network credentials or Windows account permissions. ☎ +1 (888)-354-0030 Check whether the problem started after a password change, computer replacement, or network update. ☎ +1 (888)-354-0030 Confirm that the user is signed in with the intended Windows account. ☎ +1 (888)-354-0030 Ask your administrator to verify that the account still has access to the shared folder. ☎ +1 (888)-354-0030 Do not store passwords in plain-text files or share credentials with other employees. ☎ +1 (888)-354-0030 Restart QuickBooks after any approved permission changes. ☎ +1 (888)-354-0030 Try opening the company file again. ☎ +1 (888)-354-0030 If the error continues, provide the date of the account change and the exact error text to your administrator. ☎ +1 (888)-354-0030 This can help resolve **Got Unexpected Error 5 in Call to NetShareGetInfo** without compromising account security.

☎ +1 (888)-354-0030 If **Got Unexpected Error 5 in Call to NetShareGetInfo** occurs after moving a company file to a new server, verify that the network share was configured correctly. ☎ +1 (888)-354-0030 Confirm that the file is in the intended shared folder. ☎ +1 (888)-354-0030 Check that the workstation can reach the new server through File Explorer. ☎ +1 (888)-354-0030 Ask the administrator to review share permissions and folder access for the QuickBooks users. ☎ +1 (888)-354-0030 Confirm that QuickBooks is configured to use the updated file location. ☎ +1 (888)-354-0030 Do not delete the original file or backup until the new setup has been verified. ☎ +1 (888)-354-0030 Restart QuickBooks and test access. ☎ +1 (888)-354-0030 If the error remains, ask a technician to check the share path and permissions. ☎ +1 (888)-354-0030 A careful review can help resolve **Got Unexpected Error 5 in Call to NetShareGetInfo** after a server move.

📞 +1 (888)-354-0030 Need Help with **Got Unexpected Error 5 in Call to NetShareGetInfo** when the company file is stored on a server? Check whether the server is available and whether other authorized users can access the same share. 📞 +1 (888)-354-0030 If nobody can access it, the issue may involve the server or network. 📞 +1 (888)-354-0030 If only one user is affected, review that user's permissions and network session. 📞 +1 (888)-354-0030 Ask your administrator to inspect the share configuration and relevant Windows logs. 📞 +1 (888)-354-0030 Avoid changing firewall rules or granting broad access without approval. 📞 +1 (888)-354-0030 Restart the affected workstation after authorized changes. 📞 +1 (888)-354-0030 Try opening QuickBooks again. 📞 +1 (888)-354-0030 If **Got Unexpected Error 5 in Call to NetShareGetInfo** persists, record which users and computers are affected so the technician can narrow down the cause.

📞 +1 (888)-354-0030 To troubleshoot **Got Unexpected Error 5 in Call to NetShareGetInfo**, confirm that the shared folder's network path is correct and accessible. 📞 +1 (888)-354-0030 Close QuickBooks and open File Explorer on the affected workstation. 📞 +1 (888)-354-0030 Navigate to the shared folder using the path supplied by your administrator. 📞 +1 (888)-354-0030 If Windows reports an access problem, do not keep retrying with different credentials. 📞 +1 (888)-354-0030 Ask the administrator to verify the share name, server availability, and user permissions. 📞 +1 (888)-354-0030 If the folder opens normally, check whether QuickBooks is configured to use the same location. 📞 +1 (888)-354-0030 Back up the company file before changing its location. 📞 +1 (888)-354-0030 If the error continues, share the exact path and message with a qualified technician. 📞 +1 (888)-354-0030 These checks can help resolve **Got Unexpected Error 5 in Call to NetShareGetInfo** methodically.

📞 +1 (888)-354-0030 When **Got Unexpected Error 5 in Call to NetShareGetInfo** keeps appearing, gather details before making additional network changes. 📞 +1 (888)-354-0030 Record the full error message, the affected computer, and the Windows account in use. 📞 +1 (888)-354-0030 Note whether the company file is stored on a server or another workstation. 📞 +1 (888)-354-0030 Check whether the shared folder opens through File Explorer. 📞 +1 (888)-354-0030 Ask your administrator to verify the share and folder permissions. 📞 +1 (888)-354-0030 Avoid changing registry settings or granting unrestricted network access. 📞 +1 (888)-354-0030 Back up the company file before attempting major changes. 📞 +1 (888)-354-0030 If the error persists, provide your findings to a qualified QuickBooks or network technician. 📞 +1 (888)-354-0030 A focused investigation can help resolve **Got Unexpected Error 5 in Call to NetShareGetInfo** while protecting your shared accounting data.